Agents & Brokers: Selling in the Marketplace

HealthCare.gov

Consumers Are Looking for Help

Welcome to the **Marketplace Weekly Digest**, your weekly update on the Marketplace, including announcements and important dates and deadlines for agents and brokers.

Special Announcements

- There's still time to take the <u>Agent and Broker Feedback</u>
 <u>Questionnaire</u>! You won't want to miss out on this opportunity to voice your opinion on training, communications, Help On Demand, and more.
- The Departments of Health & Human Services (HHS), Labor, and Treasury have issued a <u>proposed rule</u> that would change the maximum duration of short-term, limited-duration health insurance coverage. <u>Comments</u> will be accepted until 4/22.

Reminders

• <u>Click here for guidance</u> on how to help prevent and resolve Data Matching Issues (DMIs) on a client's Marketplace application or when a client has received a Marketplace eligibility determination

- notice (EDN) saying a DMI may require the Marketplace to suspend coverage.
- Remember, there is no Open Enrollment period for <u>Small Business</u> <u>Health Options Program (SHOP) coverage</u>. And consumers who are eligible for a <u>special enrollment period (SEP)</u> due to qualifying life events, such as a change in family, job, or income, can enroll in Individual Marketplace coverage year-round.
 - Before you can help consumers enroll in coverage, you must <u>finish</u> <u>Marketplace registration and training</u>. If you haven't yet started, you can begin Marketplace registration and training <u>here</u>.
- If you've <u>registered for any webinars</u> in the 2018 Health Insurance Marketplace Updates for Agents and Brokers series on or after January 11, 2018, you're automatically registered for future webinars and no action is required.
- Be sure to log in to your <u>CMS Enterprise Portal</u> account every 180 days or else your account will be disabled.

Resources

- Check it out: There's a new <u>Eligibility Determination Form</u> to determine if small group clients are eligible to enroll in <u>SHOP</u> coverage.
 - Looking to connect with consumers in need? Try out <u>Help On</u> <u>Demand</u>, CMS' new consumer assistance and referral service. What's more, it's open all year!
 - The <u>Agent/Broker Marketplace Help Desks and Call Centers</u> are here to answer your questions when you need help.